

222 Genesee Street Utica, New York 13502

www.bankofutica.com



Checking: 315-797-2761

24-Hour Banking: 315-797-2710

Toll Free: 800-442-1028

Fax: 315-797-2707



MEMBER FDIC



Why It's Important to Keep Your Contact Information Updated

It might be easy to assume that the Bank doesn't necessarily need your most current contact information. But if we do not have the most accurate and reliable means of contacting you, then you could be missing important account notifications. You should update your contact information if you have not done so recently:

To protect against fraud

If there are suspicious purchases on your debit card or if someone is attempting to commit identity fraud, the Bank may contact you. If your contact information is out-of-date, these fraud alerts may not reach you.

To receive financial information safely and confidentially

A variety of notices go out in the mail, as well as a new debit cards as previous cards expire. To ensure that you receive these in a timely manner, we need to have a working phone number, email address, or mailing address for you on file.

Note: a change of address with the United States Postal Service does not mean account statements and other confidential information will be forwarded. USPS does not forward bank mail.

To make any changes to your contact information, stop in during normal business hours or call our Checking Accounts Department at 315-797-2710.

Bank of Utica – in a league all our own