



222 Genesee Street  
Utica, New York 13502

[www.bankofutica.com](http://www.bankofutica.com)



At Bank of Utica, your security is our top priority. We will soon offer you advanced online fraud protection software. If you use Online Banking on a computer (desktop or laptop), we strongly recommend you to use this software as soon as it is available. There is no cost to you.

This software is from IBM and is called Trusteer Rapport. From the moment it is installed, it protects your computer and mitigates financial malware infections. The Trusteer solution **does not** replace or interfere with your existing anti-virus software. We still recommend that you maintain such software for the greatest level of fraud protection. For our Online Banking customers, Trusteer Rapport adds an important layer of security that is capable of detecting, alerting, and preventing even very sophisticated financial attacks, and will communicate accordingly with the Bank allowing our team to take immediate action against any potential threats.

We will launch Trusteer Rapport software for our online banking customers this spring. **When you log onto Bank of Utica's online banking, a Trusteer Rapport box will pop up that allows you to download and install this software onto your computer.** Please be prepared to do so as soon as it is available.

#### **How Trusteer Rapport protects our customers:**

- In most cases, it removes existing financial malware from your computer immediately
- Helps prevent financial malware infections when inadvertently accessing malicious websites
- Stops almost all phishing attacks from stealing your credentials, data, and more
- Automatic updates are also done in the background keeping up with the latest threats

Thank you for joining us in securing a safer tomorrow. If you have any questions or concerns, please contact us at 315-797-2761.

**Bank of Utica – In a league all our own®**

Information:  
315-797-2700

Checking:  
315-797-2761

24-Hour Banking:  
315-797-2710

Toll Free:  
800-442-1028

Fax:  
315-797-2707



MEMBER FDIC